

MUNICIPALITY OF CHATHAM-KENT
2016 DRAFT Base Budget

Customer Services

Total budget with YTDs by BU by BU-OBJ NODE(bu detail/obj type)

	2016 DRAFT Base Budget	2015 Base Budget	2015 One time Budget	2015 FINAL Budget	2015 Actuals (at print date)	October forecast to Dec 31 (at print date)
Customer Services						
13052 CUSTOMER SERVICES GEN & ADM						
Employee Related	125,161	125,161		125,161	111,768	124,966
Library Material,Veh & Equip Related	485	485		485		485
Contracted Services	26,404	26,404		26,404	6,677	26,404
Operating Related	2,631	2,631		2,631	1,170	2,625
Internal Allocations			(109,695)	(109,695)		(109,695)
Total 13052 CUSTOMER SERVICES GEN & ADM	154,681	154,681	(109,695)	44,986	119,615	44,785
13053 CALL CENTRE GEN & ADM						
Employee Related	706,407	706,407		706,407	707,668	811,667
Library Material,Veh & Equip Related	1,459	1,459		1,459	1,219	1,500
Contracted Services	1,176	1,176		1,176	513	1,176
Infrastructure & Debt	3,247	3,247		3,247	3,247	4,597
Operating Related	3,452	3,452		3,452	2,317	3,189
Internal Allocations	(3,225)	(3,225)	(63,889)	(67,114)	(2,956)	(67,114)
Service Level Agreements (SLA)	(56,179)	(56,179)		(56,179)	(54,678)	(56,179)
Total 13053 CALL CENTRE GEN & ADM	656,337	656,337	(63,889)	592,448	657,330	698,836
13054 CC SECURITY						
Library Material,Veh & Equip Related	2,500	2,500		2,500	1,909	1,500
Total 13054 CC SECURITY	2,500	2,500		2,500	1,909	1,500
13055 MUN CENTRE - RIDGETOWN						
Employee Related	215,817	215,817		215,817	130,648	215,817
Building Related	22,542	22,542		22,542	16,312	22,542
Library Material,Veh & Equip Related	292	292		292		292
Contracted Services	4,928	4,928		4,928	269	4,200
Operating Related	97	97		97		
Miscellaneous Revenue	(300)	(300)		(300)		
Total 13055 MUN CENTRE - RIDGETOWN	243,376	243,376		243,376	147,229	242,851
13056 MUN CENTRE - TILBURY						
Employee Related	210,270	210,270		210,270	131,861	143,821
Building Related	27,051	27,051		27,051	23,043	27,051
Library Material,Veh & Equip Related	243	243		243		
Contracted Services	4,414	4,414		4,414	1,123	4,414
Operating Related	117	117		117		
Miscellaneous Revenue	(1,500)	(1,500)		(1,500)		
Total 13056 MUN CENTRE - TILBURY	240,595	240,595		240,595	156,027	175,286
13057 MUN CENTRE - WBURG						
Employee Related	143,878	143,878		143,878	138,795	153,466
Building Related	36,736	36,736		36,736	5,742	36,736
Library Material,Veh & Equip Related	292	292		292		

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Contracted Services	7,751	7,751		7,751	1,304	6,000
Operating Related	97	97		97		
Total 13057 MUN CENTRE - WBURG	188,754	188,754		188,754	145,841	196,202
13058 MUN CENTRE - BLENHEIM						
Employee Related	215,817	215,817		215,817	195,972	215,817
Building Related	14,538	14,538		14,538	(11,695)	14,538
Library Material,Veh & Equip Related	292	292		292		
Contracted Services	4,628	4,628		4,628	1,526	4,300
Operating Related	97	97		97		
Total 13058 MUN CENTRE - BLENHEIM	235,372	235,372		235,372	185,803	234,655
13059 MUN CENTRE - DRES SERV ONT						
Operating Related	1,168	1,168		1,168	23	500
Sale of Items	(30,000)	(30,000)		(30,000)	(25,771)	(55,000)
Miscellaneous Revenue	(2,000)	(2,000)		(2,000)	(586)	(2,000)
Total 13059 MUN CENTRE - DRES SERV ONT	(30,832)	(30,832)		(30,832)	(26,334)	(56,500)
13060 MUN CENTRE - DRES						
Employee Related	137,032	137,032		137,032	130,648	137,032
Building Related	14,949	14,949		14,949	10,728	14,949
Library Material,Veh & Equip Related	195	195		195		
Contracted Services	3,459	3,459		3,459	438	2,500
Operating Related	97	97		97		
Total 13060 MUN CENTRE - DRES	155,732	155,732		155,732	141,814	154,481
13061 MUN CENTRE ADMIN						
Employee Related	17,069	17,069		17,069	5,862	13,023
Infrastructure & Debt	4,597	4,597		4,597	4,597	4,597
Operating Related	12,009	12,009		12,009	6,268	9,501
Internal Allocations						
Service Level Agreements (SLA)	(244,263)	(244,263)		(244,263)	(244,263)	(244,263)
Total 13061 MUN CENTRE ADMIN	(210,588)	(210,588)		(210,588)	(227,536)	(217,142)
13062 CROSSING GUARDS - RIDGETOWN						
Employee Related	16,302	16,302		16,302	6,239	5,640
Library Material,Veh & Equip Related	195	195		195		
Total 13062 CROSSING GUARDS - RIDGETOWN	16,497	16,497		16,497	6,239	5,640
13063 CROSSING GUARDS - TILBURY						
Employee Related	3,138	3,138		3,138	651	3,138
Library Material,Veh & Equip Related	97	97		97		
Total 13063 CROSSING GUARDS - TILBURY	3,235	3,235		3,235	651	3,138
13064 CROSSING GUARDS - WHEATLEY						
Employee Related	3,680	3,680		3,680	1,576	2,820
Library Material,Veh & Equip Related	97	97		97	65	29

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Total 13064 CROSSING GUARDS - WHEATLEY	3,777	3,777		3,777	1,641	2,849
13065 CROSSING GUARDS - WBURG						
Employee Related	10,611	10,611		10,611	7,504	10,611
Library Material,Veh & Equip Related	195	195		195	12	20
Total 13065 CROSSING GUARDS - WBURG	10,806	10,806		10,806	7,516	10,631
13066 CROSSING GUARDS - BLENHEIM						
Employee Related	8,016	8,016		8,016	3,874	4,174
Library Material,Veh & Equip Related	195	195		195		195
Contracted Services	291	291		291		
Total 13066 CROSSING GUARDS - BLENHEIM	8,502	8,502		8,502	3,874	4,369
13067 CROSSING GUARDS - DRESDEN						
Employee Related	5,577	5,577		5,577	5,804	5,577
Library Material,Veh & Equip Related	97	97		97		
Total 13067 CROSSING GUARDS - DRESDEN	5,674	5,674		5,674	5,804	5,577
13068 CROSSING GUARDS - CHATHAM						
Employee Related	14,833	14,833		14,833	8,064	9,024
Library Material,Veh & Equip Related	486	486		486	138	103
Total 13068 CROSSING GUARDS - CHATHAM	15,319	15,319		15,319	8,202	9,127
13070 VIRTUAL CALL CENTRE PROJECT						
Library Material,Veh & Equip Related	2,300	2,300		2,300	12,277	10,182
Contracted Services	10,700	10,700		10,700	(10,666)	10,700
Infrastructure & Debt	21,508	21,508		21,508	21,508	21,508
Operating Related					1,986	1,986
Total 13070 VIRTUAL CALL CENTRE PROJECT	34,508	34,508		34,508	25,105	44,376
Total Customer Services	1,734,245	1,734,245	(173,584)	1,560,661	1,360,730	1,560,661
Total Customer Services	1,734,245	1,734,245	(173,584)	1,560,661	1,360,730	1,560,661